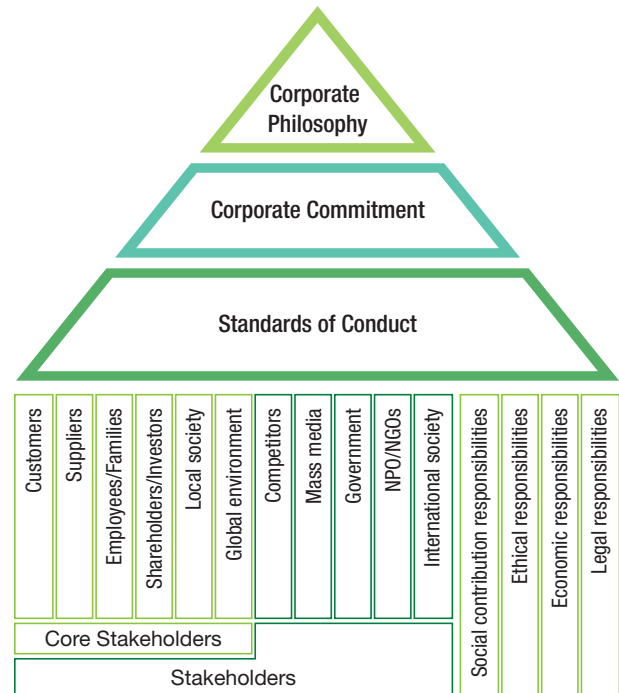


# Stakeholder Engagement

## Policies and Initiatives

In order to contribute to the realization of a sustainable society through our main businesses based on our Corporate Philosophy, Corporate Commitment, and Standards of Conduct, we appropriately execute the “social contribution responsibilities,” “ethical responsibilities,” “economic responsibilities,” and “legal responsibilities” that we, as a company, must fulfill for our stakeholders.

Within each department, we also utilize communication tools and provide opportunities to communicate with our stakeholders as part of our efforts to gain an understanding among these stakeholders regarding our activities.



## Stakeholder Engagement Initiatives

Stakeholders	Primary Dialogue Methods	Primary Responsibilities and Challenges
Customers	<ul style="list-style-type: none"> <li>Inquiry forms and other inquiry contact points</li> <li>Product information provided through websites and social media</li> <li>Plant observation tours, showrooms, seminars, and exhibitions</li> </ul>	We consistently engage our customers with a customer-oriented and modest mindset, prioritize safety, quality, and the environment, and offer products and services that satisfy our customers.
Suppliers	<ul style="list-style-type: none"> <li>Shared procurement policies</li> <li>Production trend briefings</li> <li>Shared quality assurance policies</li> </ul>	We establish principles and basic policies for procurement activities, strengthen partnerships through fair, just transactions with our suppliers, and aim for mutual prosperity.
Employees/ Families	<ul style="list-style-type: none"> <li>In-house publications, intranet</li> <li>Employee awareness surveys</li> <li>Opportunities to converse with top management</li> <li>Internal whistleblowing system</li> <li>Discussions with labor unions</li> <li>Safety and health committee</li> <li>Various training programs</li> </ul>	We aim to create healthy workplaces in which all employees can work safely and with a sense of purpose.
Shareholders and Investors	<ul style="list-style-type: none"> <li>General meeting of shareholders</li> <li>Financial results briefings</li> <li>IR events/Individual meetings</li> <li>IR information website</li> <li>Consolidated reports/Annual reports/Shareholder communications</li> </ul>	We strive to actively disclose information and carry out dialogue in order to ensure transparency.
Local Society	<ul style="list-style-type: none"> <li>Social contribution activities (science classes, forestation activities, etc.)</li> <li>Dispatch of instructors to lectures and educational sites</li> <li>Sharing information through websites and social media</li> </ul>	We aim to be an “open” company that can contribute to local communities and society.
Global Environment	<ul style="list-style-type: none"> <li>Environmental management framework</li> <li>Environmental education</li> <li>Compliance with environmental regulations</li> <li>Development of low environmental load products</li> </ul>	We comply with environmental laws and regulations, work to prevent environmental pollution and reduce CO <sub>2</sub> emissions, and undertake environmental management activities.